Technical Assistance

If you have a problem and cannot find the information you need in the product documentation, contact your local Trimble Authorized Distribution Partner. Alternatively, go to the Trimble Support page at www.trimble.com/support.html, and then do one of the following:

- To browse the available online support resources for the Trimble TSC2 controller, click the Trimble TSC2 link.
- To request technical assistance from Trimble Support, click the submit an inquiry link, fill in the form, and then click Send.

Additional information is available from Windows Mobile:
www.microsoft.com/windowsmobile/default.mspx
Welcome

Congratulations on your purchase of one of the most advanced handheld computers available on the market today. The rugged design of your handheld allows you to work in harsh outdoor environments. You can operate your unit in blazing heat, subzero cold, driving rain or dusty job sites – places you could not take a consumer-grade handheld computer.

NOTE: Not all the features discussed in this manual will apply to every unit, as many of the features are offered as options. If the feature described does not apply to your unit, please disregard that section.
Device Hardware

Front Panel

- Removable CF-Cap covers two CompactFlash slots and one SDIO slot
- Stylus holder
- Notification LED
- Power

Back Panel

- CF-Cap
- Hand strap
- PowerBoot Module
- PowerBoot coin screws

Top View - without Cap

Bottom View

- CompactFlash and SDIO slots
- CF slot #1 Type I
- SDIO slot
- CF slot #2 Type I & II
- USB host
- Serial port
- USB client
- External power

NOTE: Be sure to read the warranty and safety information in this manual prior to using your unit.
Unit Setup

1. Charge your PowerBoot Module

The PowerBoot Module™ that contains the batteries is shipped detached from the unit. The AC charger that ships with your unit comes with adapters to fit almost every electrical outlet and voltage. Before you insert the PowerBoot Module into the unit, you must charge it. Connect the correct adapter to the charger, plug the charger into an electrical outlet and plug the DC jack barrel end of the charger into the external power port on the PowerBoot Module. Charge the PowerBoot Module for approximately 4.5 hours.

**Warning!** Be sure to always use the charger included with your unit. Use of other chargers will void warranty.

2. Attach the PowerBoot Module

Align the PowerBoot Module with the unit, with the contacts facing down. Insert the top end of the PowerBoot Module first as shown, and then drop the PowerBoot Module into the unit. Secure by firmly tightening the two screws with a coin or a screwdriver.

**NOTE:** The unit ships with the latest battery firmware and will automatically check the battery firmware version and may prompt if the battery firmware needs to be updated with files from your unit.

3. Attach the hand strap

Insert one end of the hand strap onto the two small bolts located on the back of the unit.

Stretch the strap and insert the other end onto the two bolts located near the bottom of the PowerBoot Module.
4. Turning your unit on and off
To turn your unit on, press and release the green Power key on the lower left hand corner of the keypad. To turn your unit off, press and release the Power key again.

One of the most convenient features of the unit is “instant on” and “instant off” (also known as “suspend/resume”). There is no waiting for the unit to boot up every time it is turned on. “Instant on” does not occur on the first boot-up.

When the unit first turns on, the message “Tap the screen to set up your Windows Mobile-based device” will appear.

5. Align the touch screen
Align screen will display a series of targets to tap in sequence on the screen. Use the stylus to tap the targets firmly and accurately to align the touch screen. Sometimes you need to repeat the alignment procedure more than once to provide a satisfactory calibration.

6. Location – Time Zone
Select your time zone location and tap Next.

7. Password – Lock (Optional)
You do not have to provide a password unless you are concerned about unauthorized use. To eliminate using a password, tap Skip.

If you do opt for password protection the password must be entered every time you turn the unit on, or use the Power key to resume operation.

**WARNING:** Be certain to remember the password or you will be unable to access data on the unit. The only way to recover from a forgotten password is to return to a factory-default state. If the unit is reset to factory defaults, you will LOSE all application software, licenses, settings and data on your unit. See the section on page 12 on how to restore factory default state.
8. Using the CF and SDIO expansion slots

Your unit contains two CompactFlash (CF) slots and one Secure Digital Input Output (SDIO) expansion slot. The SDIO slot is located within the walls of one of the CF slots.

To access the CF and SDIO expansion slots, remove the CF-Cap™. To do this, unscrew the screw on the top of the CF-Cap using a coin or a screwdriver and slide the cap off the main unit.

**NOTE:** When using smaller CF cards (such as memory or Bluetooth), it is **critical** that you attach a CF Card Pull Tab to the CF card before sliding the card into the slot. Pull Tabs allow you to easily remove the CF card from the slot. Pull Tabs are part of the accessories included with your unit.

To insert a CF or SDIO card, gently insert the card into the slot. Do not force the card. The pins can be damaged if the card is not aligned correctly.

- The CF slots are side by side. CF cards must be inserted with the front of the card facing toward the display side of the unit. CF slot #2 supports Type I & II cards. CF slot #1 supports Type I cards. Again, be sure to attach a Pull Tab to the smaller CF cards before sliding the cards into the slots.
- The SDIO slot can be seen inside CF slot #1. SDIO cards must be inserted with the front of the card facing **away** from the display.

When replacing the CF-Cap, first be sure it is oriented correctly. The stylus holder in the CF-Cap is toward the front of the unit. Replace the CF-Cap and tighten the screw to reseal. The cap should be securely tightened, but do not over-tighten the screw.

**NOTE:** Be sure to correctly orient the CF-Cap when you are reattaching it. The unit is NOT sealed when the cap is off or attached backwards. Water damage caused by improper installation of the CF-Cap is not covered by warranty.
Working with Your Unit

PowerBoot Module

The PowerBoot Module includes the batteries to power the unit, the power port used to charge the unit, and the I/O ports that are used to communicate with other devices (such as a PC) using a USB or serial cable.

Battery life: Battery life is very dependent upon the application and operating environment. Backlight usage is the single most important factor in battery life and with moderate backlight duty cycle, battery life can exceed 30 hours. However, at the default brightness setting and with 100% duty cycle of the backlight, your battery life may decrease by about 30%.

In addition to backlight usage, cold temperatures, high power consumption CF and/or SDIO cards (such as GPS), heavy use of Wi-Fi, and application software that does not take advantage of the unit’s power-saving capabilities can all significantly reduce the battery life.

Tips for extending the battery life:
- Use the backlight only when necessary. Use the `Fn + Power` keys to toggle the backlight on and off. Tap `Start / Settings / System / Backlight` to minimize the amount of time the backlight stays on when the unit is idle.
- Use the most energy efficient CF and SDIO cards that are available for your application and use them only when necessary to perform the desired task.
- Use the embedded wireless capability (Bluetooth or Wi-Fi) only when necessary. Turn off when not in use.
- When working in cold temperatures, keep the unit as warm as possible. If feasible, keep the unit inside your coat or in a vehicle when not in use.
**Charging the batteries:** The PowerBoot Module can be charged either in or separate from the unit.

Plug the charger into an electrical outlet and plug the DC jack barrel end of the charger into the external power port on the PowerBoot Module. The unit will be fully charged in approximately 4.5 hours. The acceptable temperature range for charging the battery is between +5°C and +35°C (+41°F and +95°F).

The PowerBoot Module also has an LED that provides an indication of charging status. The LED states are shown in the following table.

<table>
<thead>
<tr>
<th>Normal usage:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>No charger present or it is unplugged.</td>
</tr>
<tr>
<td>Fast blink</td>
<td>Fast charge.</td>
</tr>
<tr>
<td>Slow blink</td>
<td>Topoff charge.</td>
</tr>
<tr>
<td>On</td>
<td>Charging complete.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Error conditions:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 2 short flashes *</td>
<td>Temperature out of range for charging.</td>
</tr>
<tr>
<td>3 short flashes</td>
<td>Wrong charger.</td>
</tr>
</tbody>
</table>

*You can leave your unit connected to the charger even if the temperature is out of range. The battery firmware will prevent it from charging until the temperature enters the acceptable range.

**NOTE:** When the unit is finished charging and is still connected to the charger, the status found in **Settings / System / Power** will report the battery power remaining as if the unit were still on battery power.

**Swapping the PowerBoot Module:** The PowerBoot Module is designed to be quickly swapped in the field (if you have purchased additional PowerBoot Modules). If the current PowerBoot Module runs low, replace the Module and continue with your work.

The unit saves enough power that if you swap the PowerBoot Module within a couple of minutes, it will not trigger a reset. If the saved power runs out before the new Module is connected, the unit will reset. This will not impact any data, programs or configuration other than the time provided by the real time clock.
To change a PowerBoot Module, perform the following steps:

1. Remove the hand strap from the PowerBoot Module.
2. Ensure the unit is turned on. (The unit will automatically turn itself off when you loosen the screws in the next step.)
3. Use a screwdriver or a coin to unlock the two screws on the PowerBoot Module by turning them counter-clockwise until the PowerBoot can be removed. Unscrewing the screws turns the unit off and puts it in a special state that prevents it from turning on for alarms and notifications.
4. Remove the PowerBoot Module by taking it out of the unit.
5. Within 30 seconds insert the new Module onto the unit.
6. Fasten the Module securely into place by turning the two screws clockwise.
7. Replace the hand strap.
8. Press the Power key and turn the unit on.

**NOTE**: The screws MUST be tightened securely before turning the unit on or it will not turn on.

**Using the stylus**
The touch screen on your unit works like a mouse on a PC. Use the stylus to navigate and select objects on the screen.

**Tap**: Tap the screen with the stylus to select or open an item. Tapping is equivalent to clicking an item with the left mouse on your PC.

**Touch and hold**: When you touch and hold, a circle of dots appears around the stylus to indicate that a pop-up menu will soon appear. Touching and holding is equivalent to right-clicking your PC mouse button.

**Drag**: Hold the stylus on the screen and drag across the screen to select text and images. Drag in a list to select multiple items.
Memory
Unlike many handheld computers which can lose data if they lose power, all your data is always stored in non-volatile memory. Losing power will not impact any data, programs or configuration other than the real time clock. This means that you do not have to use a RAM backup utility to protect your data. However, you can lose data by accidentally deleting or overwriting it. As with any computer system, we strongly recommend that you copy your data to removable media or to a desktop computer on a regular basis.

Accessing memory using the File Manager
File Explorer (Start / Programs / File Explorer) lets you browse the contents of folders on your unit. The root folder is named My Device and is similar to My Computer on the PC. To quickly delete, rename, or copy an item, tap and hold the item.

The Start menu
From the Start Menu, you can select Programs, Settings, and Help topics. To display the Start Menu, from the top of any screen, tap Start.
The Today screen

At the top of the screen are status icons. Tap an icon to view details or change options. (These icons appear at the top of every screen on your unit, not only the Today screen.)

When you turn on your unit for the first time each day (or after four hours of inactivity) the Today screen displays. You can also view it by tapping **Start / Today**.

The center of the Today screen provides information that you need for the day. Tap an item to view or edit details. To customize which items are shown on the Today screen, tap **Start / Settings / Today / Items**.

![Diagram of the Today screen]

Tap to go to a program.

Tap to view and change connection settings.

Tap to change owner information.

Tap to change or mute volume.

Tap to view power settings.

Tap change time format

Your day at a glance.

Tap to open the associated program.

The two keys in the top row of the keyboard are defined by the bottom area of the display immediately above them. Their function conforms to the needs of the program that is running.
**Pop-up menus**

You can use pop-up menus to quickly select an action for an item. To access a pop-up menu, tap and hold the stylus on an item name.

![Pop-up menu example](image)

**Speaker and microphone**

Your unit comes with an integrated speaker and a microphone. The speaker will allow you to hear a variety of media.

To use the microphone, press and hold the $\text{Fn}$ key and then press and hold the $\text{ESC}$ key. The unit will record until Stop is pressed. The ideal speaking distance for recording from the microphone is from 20 to 30 cm (8 to 12 inches). Speak clearly and loudly, but do not shout. The recorded file will be saved in the Notes folder. To change the directory where recorded files will be saved, tap on the folder icon and navigate to the desired folder.

To play the recorded file, just tap on the desired file from the Notes program and it will begin to play automatically. To begin another recording, press $\text{Fn}$ and $\text{ESC}$ again or tap the record symbol on the screen. You cannot play and record simultaneously; playback will be disabled during recording. To change the volume, tap on the speaker icon at the top of the display. You can either change the volume or mute all sounds coming from the unit.
Power key features

The **Power** key turns the unit on and off and performs a number of additional functions.

**Turn backlight on/off:** To toggle the backlight on or off, press **Fn** and then the **Power** key. Once toggled off, the backlight will stay off until it is toggled back on. Screen taps and key presses will not cause it to turn on.

**Power menu:** Hold down the **Power** key for about 3 seconds to display a countdown. Continuing to press the **Power** key will cause a reset when the countdown reaches zero. If you release the **Power** key while the countdown is proceeding, you access the following menu. Tap an option or **OK** to exit.

- **Align Touch Screen:** A series of targets is displayed. Use a stylus to tap each target to align the touch screen.
- **Reset:** Use to restart a running program that has become unresponsive. No file system data is lost, only open files will be lost. All registry settings, control panel, databases and PIM information are preserved.

**Restore Factory Default State**

**WARNING:** All application software, licenses, settings and data will be lost if you perform this function. Hold down the **Power** key for about 3 seconds to display a countdown. Once it counts down to zero and beeps twice immediately hold down the **Fn**, **F**, and **D** keys. A screen will come up warning that if you continue, this operation will clear the persistent store including all user data, applications, and settings. This is **ONLY** to be used if you want to completely clear your unit.
**Additional key functions**

Several screen functions can be initiated from the keypad. Press the first key indicated followed by the second key to initiate the action. The following are some of the most commonly used:

<table>
<thead>
<tr>
<th>Function</th>
<th>Keypad Combination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Backlight toggle</td>
<td>Fn +</td>
</tr>
<tr>
<td>Caps lock</td>
<td>Fn +</td>
</tr>
<tr>
<td>Delete</td>
<td>Fn +</td>
</tr>
<tr>
<td>Disable touch</td>
<td>Fn +</td>
</tr>
<tr>
<td>Start recording</td>
<td>Fn +</td>
</tr>
<tr>
<td>Windows Start</td>
<td></td>
</tr>
</tbody>
</table>

**Settings on Your Unit**

Tap **Start / Settings**. Tap any of the icons on the **Personal, System** or **Connections** tabs to customize the unit settings to your own preferences. Tap **X** on the touch screen or press **OK** on the keypad to exit Settings. Here are a few settings that are worth noting.

**Buttons**

Tap **Personal / Buttons**. The Buttons (Keys) setting allows you to assign several of the keypad buttons to your favorite programs. The list of assignable keys is on the left hand side of the screen with the program that is assigned by default on the right. Re-assign them by selecting the key you wish to change in section 1 and chose the desired program or action from the pull-down list in section 2.

**Input**

Tap **Personal / Input**. You can change settings related to character input, word completion and capitalization.

**Lock - Password**

You do not have to provide a password unless you are concerned about unauthorized use.
If you do opt for password protection, tap **Personal / Lock**. The password must be entered every time you turn the unit on, or use the Power key to resume operation.

**WARNING**: Be certain to remember the password or you will be unable to access data on the unit. The only way to recover from a forgotten password is to return to a factory-default state. If the unit is reset to factory defaults, you will LOSE all application software, licenses, settings and data on your unit. See the section on page 12 on how to restore factory default state.

**Sounds and Notifications**

Tap **Personal / Sounds & Notifications**. In these screens you can change sound settings related to event notifications, keypad, and screen activity. For example, a chime will sound to remind you of any scheduled appointments as well as trigger the Notification LED above the touch screen. If you wish to disable the sound and use the LED only, remove the check mark from the **Events** box.

To change the volume, tap on the speaker icon in the status bar of the Today screen. You can either change the volume or mute all sounds coming from the unit.

**Screen**

Tap **System / Screen**. The orientation can be changed to portrait for some programs that are not screen aware. To change the size of the text on the screen, tap **Text Size** to see more content or increase the readability in many programs.

**Backlight**

Tap **System / Backlight**. Choose the settings in the **Battery Power**, **External Power** and **Brightness** tabs as needed for your use of the unit. The display backlight has significant impact on battery life.

**Memory**

Tap **System / Memory**. Closing programs still leaves them resident in RAM. As more programs are started, available RAM decreases. If RAM resources become low, you can stop programs and remove them from RAM. To stop a program, tap the tab **Running Programs**. You can stop individual programs or tap **Stop All**.
Power

Tap System / Power. This allows you to view the approximate battery power remaining. Note that both the Main battery and Backup battery levels are shown, but only the Main battery level is significant. Tap the Advanced tab and choose the settings for automatically putting the unit into suspend mode when not in use.

System Information

Tap System / System Information. Unit information can be found here including CPU speed, serial number, RAM and Flash size.

Connecting to Your PC

I/O ports

The unit has a USB host port, a USB client port, and a 9-pin serial port. Connection via the USB client port to a PC requires an A-B USB cable (included with the unit). Use the USB host port to connect to a USB client device. See note below. Serial connections require a 9-pin null-modem serial cable (not included with unit). You may also increase your connectivity options with CF and SDIO cards.

Note: Many USB peripheral devices that are supported on personal computers are not supported by this handheld computer. There are two classes of USB devices that have native support in the OS: USB Human Interface Devices (HID) and USB Mass-Storage devices. Examples of USB HID devices include keyboards, mice, some GPS receivers and some barcode scanners. Examples of USB mass-storage devices include memory-keys, hard disks, some digital cameras, and some memory card readers. Many USB devices fall into these classes and will work in your unit without additional software. Before purchasing a USB peripheral, check with the manufacturer to ensure that it will operate with one of these natively supported USB classes. Otherwise you must ensure that a device driver and/or application is supplied with a product that is compatible with Windows Mobile 5.0. Further, some devices have no applicability in Windows Mobile. For example, mice do not
make sense to use with your unit because there is no cursor available in the Windows Mobile user interface since, unlike a PC, it is designed by Microsoft to be touch-screen operated.

Communication

The unit is equipped with multiple ways to communicate with other devices. Many of these are described in the following sections. Where noted, your unit may not have that particular feature.

ActiveSync

Microsoft ActiveSync 4.1 or higher must be used. It allows you to synchronize information and copy files between your PC and your unit. ActiveSync is pre-installed on your handheld unit. Before connecting your unit to your PC, install ActiveSync on your PC from the Getting Started CD or as a free download from the web site: www.microsoft.com/windowsmobile/default.mspx.

IMPORTANT: Do not connect the unit to the USB port on your PC until after you install ActiveSync. If you prematurely connect the unit to your PC, your PC USB drivers may get into a confused state and ActiveSync will not connect. If you suspect that something like this has happened, then uninstall your PC’s ActiveSync, reboot your PC, reinstall ActiveSync and reconnect the unit.

Use the Setup Wizard to install ActiveSync from the CD in the PC.

The Get Connected dialog box will automatically appear on the PC. Connect the unit to your PC by plugging the USB cable to the PC, turn on your unit and then plug in the USB to your unit. ActiveSync should automatically detect your unit. If not, click Next.
Once your unit has connected with your PC, you will be presented with the Synchronization Setup Wizard window.

If you are simply interested in installing software on your unit, or in transferring files between your unit and your PC, click Cancel. If you want to synchronize the information in Microsoft Outlook (such as e-mail, contacts, calendar, and time) between your computer and your PC, click Next.

You will be presented with the Select Synchronization Settings window. Select the types of information that you want to synchronize and click Next. Wait a few moments while ActiveSync synchronizes the selected information types with the unit.

Once connected over ActiveSync, you will see this window on your PC. Click the Explore icon to view the file structure on the unit.
Troubleshooting ActiveSync connection problems

1. Confirm the unit is configured to communicate with the PC.  Tap **Start / Programs / ActiveSync / Menu / Connections.**  Confirm **Synchronize all PCs using this connection** is checked, and **USB** is selected from the dropdown list.

2. Try disabling any personal firewall software running on the PC.  ActiveSync needs certain TCP/IP ports to be open.

3. Try to reset the unit and reboot the PC.  To reset the unit, hold down the Power button until **Booting - - - -** appears on the screen.

4. If you have more than one unit, PC and/or cable, testing different combinations of equipment can help isolate the cause of the problem.

5. As noted earlier, if you suspect that the unit may have been connected to the PC USB port before ActiveSync was installed, uninstall ActiveSync, reboot the PC, and reinstall ActiveSync.

6. Confirm that the version of ActiveSync used on your PC is the same as or later than the one on the Getting Started CD.

Wi-Fi (Wireless LAN or 802.11b)

Your unit may include embedded Wi-Fi capability, also known as 802.11b or wireless LAN (wLAN).  If the configuration of your unit includes Wi-Fi, then your unit has the ability to wirelessly connect to the Internet and other data networks by connecting to available access points or hot spots.  Once connected, you can browse the Internet or fileshares on the local network.

To find out if you have built-in Wireless LAN available in your unit, consult the System Information applet in the Control Panel.

The Wi-Fi is off by default and reverts to OFF after every reset.  To toggle Wi-Fi on or off, tap Wi-Fi from the **Today** screen or tap **Start / Settings / Connections / Wireless Manager** and tap **Wi-Fi.**  Turn it off when not in use to save battery power and possibly speed up other processes.
The unit will detect wireless networks or hot spots. To add new connections from within the Wireless Manager, tap **Menu / Wi-Fi Settings / Add New**. Type in the Network name and select connection to **Internet** or **Work**, and tap **Connect**. Configuring the **Work** option is usually best left to network administrators. The **Internet** option is simpler and serves most needs. Depending upon the configuration of the wireless network, you may be prompted to enter a Wireless Encryption Protocol (WEP) key or an internet login for authentication purposes. Obtain the WEP key from your network administrator.

**NOTE:** The **Internet** connection is one in which Virtual Private Network (VPN) services are not involved and proxy servers may or may not be utilized. This can include a typical **Internet** connection through a corporate wireless network. A **Work** connection allows you to view file shares on a corporate network.

If you chose to create an **Internet** connection, open Internet Explorer Mobile on the unit (**Start / Internet Explorer**) and browse the Internet much as you would browse the Internet on a PC. Note that Internet Explorer Mobile does not support some features that are supported by desktop PC browsers. For instance, there are no pop-up windows under Internet Explorer Mobile, you may be unable to access some sites on the internet and you may be unable to send e-mail with file attachments.

If you chose to create a **Work** connection, open File Explorer on your unit. Tap **Menu / Open Path / New Path** to open a window, allowing you to enter the name of a computer on the network on which you want to view file shares. Tap **OK**.
From here, you can browse the network file shares and copy and paste files between PCs on the network and the unit.

**Exchange ActiveSync**

Exchange ActiveSync, a component of Exchange Server 2003, facilitates data synchronization between your unit running Windows Mobile software and an Exchange server. This synchronization can occur over Wi-Fi, allowing you to maintain updated information on your unit without directly connecting it to a PC. The information types that can be synchronized between your unit and the Exchange server are the calendar, contacts, tasks (the server must be running Exchange Server 2003 SP2 or later), and Inbox.

To use Exchange ActiveSync, confirm with your system administrator that an Exchange Server 2003 server is available for synchronization. The administrator will also provide you with a login name, password, server name, and domain name. To configure Exchange ActiveSync on the device, choose **Start / Programs / ActiveSync / Menu / Add Server Source**. Enter the name of the server in the first window of the wizard, and confirm with your administrator whether the Exchange server requires an encrypted (SSL) connection. Tap **Next**, and enter the login name, password and domain in the next window. Tap **Next**, choose the data types you want to synchronize in the next window, and tap **Finish**.

**Troubleshooting Wi-Fi connection problems**

1. Confirm that the unit has an appropriate IP address. On the unit, choose **Start / Settings / Connections / Network Cards / Network Adapters / Wireless B Network Driver** to view the unit’s IP address. Confirm that the IP address is appropriate for the network to which you are trying to connect (for instance, 10.0.x.x or 192.168.x.x). Consult with your network administrator to confirm what appropriate IP addresses look like for your network. By default, the unit obtains an IP address from a DHCP server. If your network uses static IP addresses, then choose **Start / Settings / Connections / Network Cards /**
Network Adapters / Wireless B Network Driver. Enable the Use specific IP address and enter the appropriate IP address.

2. If the unit seems to be connected to the network, but you are having difficulty using the network connection, choose Start / Settings / Connections / Network Cards / Network Adapters, and confirm that the connection is appropriately configured as either a Work or Internet connection.

Bluetooth

Your unit may have embedded Bluetooth capability, which is a short-range (about 10 meters or 30 feet) radio technology that allows Bluetooth-enabled devices to communicate without using cables.

To find out if you have built-in Bluetooth available in your unit, consult the Systems Information applet in the Control Panel.

Bluetooth on the unit is disabled by default and reverts to off after every reset. To enable Bluetooth on the unit, choose Start / Settings / Connections / Bluetooth. Check the box Turn on Bluetooth. If you want other Bluetooth devices to be able to find your unit, also check the box Make this device discoverable to other devices.

The details of configuring Bluetooth connections vary depending upon how the other Bluetooth device works.

Bluetooth file transfer between two units

It is possible to transfer files from one unit to another over a Bluetooth connection. Choose Start / Settings / Connections / Bluetooth, and confirm that Bluetooth is enabled on both units. Confirm that the unit that will receive the file is set to this device discoverable to other devices.

Tap Start / Programs / File Explorer on the unit that will send the file. Browse to the file to be sent, and touch and hold on it. Choose Beam File from the menu that appears. Wait for several moments while the sending unit searches for Bluetooth devices in the vicinity.
Select the receiving unit from the list, and tap **Tap to send**. Wait for a few moments while the file is transferred. The receiving unit will open a window asking whether you want to accept the file. Choose **Yes**. The file will be saved in the My Documents folder on the unit.

**ActiveSync over Bluetooth**

If your PC is Bluetooth-enabled, it is possible to establish a Bluetooth ActiveSync connection between your unit and the PC. Confirm that ActiveSync 4.1 or higher is installed on the PC, and that Bluetooth on the PC is enabled and configured to be discoverable.

On your unit, confirm that Bluetooth is enabled, and then choose **Start / Programs / ActiveSync / Menu / Connect via Bluetooth**. When the Bluetooth settings window opens, tap **New Partnership**. Wait a few moments while your unit searches for Bluetooth devices in the vicinity. Select the PC from the list and tap **Next**. Enter any passkey on the device and tap **Next**; enter the same passkey when prompted by the PC. On your unit, confirm that the ActiveSync service is available and selected, and then tap **Finish**.

Once the Bluetooth partnership has been created, you can establish a Bluetooth ActiveSync connection by tapping **Start / Programs / ActiveSync / Menu / Connect via Bluetooth**.

If you have difficulty connecting over Bluetooth ActiveSync, open ActiveSync on the PC and confirm that serial connections are enabled (they are disabled by default in ActiveSync 4.1). Confirm that the serial port being used by ActiveSync is the serial port which corresponds to Bluetooth on the PC.
Troubleshooting Bluetooth connection problems

If your unit cannot find another Bluetooth device, confirm that the device is within range (less than 10 meters / 30 feet) of other Bluetooth-enabled devices. Also confirm that the device is turned on and has been configured to be discoverable. Bluetooth devices such as printers and cell phones are typically not discoverable by default.

Additional connectivity

The unit supports several kinds of connections in addition to ActiveSync, embedded Bluetooth and Wi-Fi. If you do not have embedded Bluetooth or Wi-Fi, you can purchase a CF or SDIO card to add the functionality. In addition to Bluetooth and Wi-Fi, the following types of connectivity are also possible:

Modem: The unit supports dial-up connections to an Internet Service Provider and sending and receiving e-mail with file attachments. (You will need to purchase an external modem, CF modem, or SDIO modem.)

Web-enabled cell phones: The unit can connect to the Internet via Bluetooth and web-enabled cell phones that are compatible with Pocket PC devices. USB phones are not supported. Refer to your phone service provider for more information on establishing Internet connections via your cell phone.

VPN: The unit includes support for Virtual Private Network (VPN) connections. Used together with a connection to the Internet, a VPN connection allows you to browse network files from a remote site and also supports remote synchronization with your PC via ActiveSync. Note that the network you access must be configured to allow VPN connections.

For more information on creating these connections, see the web site listed under reference materials on the cover of this manual.
Installing additional software on your unit

The unit can run third-party software designed for Microsoft Windows Mobile Version 5.0 software for Pocket PC. However, not all Windows Mobile third-party programs are screen rotation aware and therefore may not run properly in a landscape environment. To allow these programs to run correctly, the screen orientation can be changed in Settings / System / Screen.

Most third-party software is installed by running a setup program on the PC while the unit is connected with ActiveSync. Follow the setup instructions that came with your software. If prompted by the installation wizard, perform a reset to complete the installation.

Caring for Your Unit

Cleaning the unit

Clean the unit with a soft cloth dampened with either water or a diluted mild detergent. Do not use any chemical cleaners and do not put the unit in the dishwasher.

Care of the touch screen

Use only the included stylus or other devices specifically designed for use with touch screens. The use of ballpoint pens, nails or other sharp objects to operate the touch screen will scratch and/or damage the unit. Abrasives may scratch touch screens. Keep the touch screen clean by gently wiping the display, using a soft cloth dampened either with clean water or glass cleaner. Do not apply any cleaner directly to the display. Do not use any abrasive cleaners.

Use the screen protectors included with the unit to keep the touch screen clean and protected. To apply a screen protector, first clean the display thoroughly. Peel the backing from the screen protector. Align the edge, and then drop the remainder onto the display. Use a credit card, if necessary, to squeeze the air from underneath the screen protector.
Mechanical shock
The unit is designed to resist damage for drops up to 1.22 meters (4.0 ft). However, you should protect the display from impact, pressure, or abrasive substances that can scratch it or crack it. The unit should not be dropped unnecessarily.

Care of the PowerBoot Module
The PowerBoot Module contains rechargeable Lithium Ion (Li-Ion) cells that power the unit.

Charging guidelines:

• It is not possible to overcharge the batteries. They are self-regulated. You may leave them on charge indefinitely with no adverse consequences to their service life.
• Use only the charger supplied with your unit. Use of other chargers may void your warranty.
• The acceptable temperature range for charging the battery is between +5°C and +35°C (+41°F and +95°F). This is based on the internal battery temperature that may be different than the ambient temperature. If the battery detects a temperature too high or too low for charging, the LED will flash a warning sequence. The PowerBoot Module will defer charging until it detects appropriate temperatures.

Storage guidelines:

• If you have a spare PowerBoot Module that is not in use, do not store it in a place where temperatures exceed room temperature for long periods (like the glove box of a vehicle in warm climates). Long-term storage at very warm temperatures (over +35°C / +95°F) will reduce service life and will accelerate the normally very slow loss of charge capacity.
• For prolonged storage situations, store the PowerBoot Module at approximately 50% charge level.
• Do not store the PowerBoot Module with loose metal parts (like keys in your pocket) that might short the terminals. This could result in high currents and dangerously high temperatures.
Environmental Considerations

The unit’s rugged design allows you to run your Pocket PC applications in harsh outdoor environments. Here are some considerations that will help you get the most out of your unit when working in very wet, hot or cold conditions.

Water

This unit is designed to withstand accidental immersion. To maintain the unit’s water resistant seal, it is important to ensure that the CF-Cap is correctly oriented with the stylus holder facing the front of the unit, and that the screw on the CF-Cap is tightened but not over-tightened. Failure to reattach the CF-Cap screw could cause leakage and will void your warranty.

Because the PowerBoot Module is designed to easily disconnect from the unit, water can occasionally find its way onto the metal contacts between the battery and the unit. After working in very wet conditions remove the battery and check the contacts to see if they are wet. If so, dry the contacts on both the unit and the battery with a paper towel or clean cloth before storing for overnight or longer.

Temperature range

The operational temperature range is from -30°C to +60°C (-22°F to +140° F). In addition, the unit can be stored at temperatures from -40°C to +70°C (-40°F to +158°F). Although the unit is designed to be rugged, do not leave it in direct sunlight or in a parked vehicle in the sunlight for extended periods.

Batteries perform best at room temperatures. The battery also has a very stable capacity as temperatures rise above the human comfort level. However, cold temperatures cause battery life to drop, and the colder the temperature the greater the reduction in available battery life. Battery life reduction will also depend upon other usage conditions, including backlight status, CPU load, embedded wireless status and the use of power consuming CF devices. Under very cold conditions (-20°C / -4°F and below), you can expect your battery life to be shortened between 30 to 70 percent.
When working in very cold conditions, consider carrying a fully charged, spare battery in a warm place. The unit is designed so that battery replacement can be easily done. The battery performance will improve by keeping the unit and the spare battery warm (for instance, keeping them inside your coat).

At moderate temperatures, you can expect your battery to last about 300 full charge/discharge cycles before its performance begins to noticeably but gradually decline.

**Hardware Specifications**

<table>
<thead>
<tr>
<th><strong>OS</strong></th>
<th>Windows Mobile version 5.0 software for Pocket PCs</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CPU</strong></td>
<td>Intel® PXA 270 XScale CPU</td>
</tr>
<tr>
<td><strong>RAM (VOLATILE)</strong></td>
<td>64 or 128 MB SDRAM</td>
</tr>
<tr>
<td><strong>ROM (NONVOLATILE)</strong></td>
<td>256 or 512 MB of NAND Flash</td>
</tr>
<tr>
<td><strong>DISPLAY</strong></td>
<td>Landscape 3.8” Color ¼ VGA display, sunlight readable, backlit</td>
</tr>
<tr>
<td><strong>BATTERY LIFE</strong></td>
<td>30 hours continuous room temperature operation with default settings and no backlight</td>
</tr>
<tr>
<td><strong>BATTERY CHARGING</strong></td>
<td>~4.5 hours to full charge; 80% charge in 2 hours</td>
</tr>
<tr>
<td><strong>BATTERY CAPACITY</strong></td>
<td>6600 mAh Lithium-Ion</td>
</tr>
<tr>
<td><strong>I/O PORTS</strong></td>
<td>Power, RS-232 serial (9-pin), USB client, and USB host</td>
</tr>
<tr>
<td><strong>SOUND</strong></td>
<td>Integrated sealed speaker and microphone</td>
</tr>
<tr>
<td><strong>EXPANSION PORTS</strong></td>
<td>2 CF slots 1xType I and 1xType II, 1 SDIO slot</td>
</tr>
<tr>
<td><strong>ENVIRONMENTAL</strong></td>
<td>Submersible, drop-resistant, dust-proof (see Environmental section)</td>
</tr>
<tr>
<td><strong>INTEGRATED CAPABILITIES</strong></td>
<td>Optional Integrated Bluetooth and Wi-Fi (802.11b) capability</td>
</tr>
</tbody>
</table>
Environmental Specifications

<table>
<thead>
<tr>
<th>Environment</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TEMPERATURE</strong></td>
<td>Operation: -30°C to +60°C (-22°F to +140°F)</td>
</tr>
<tr>
<td></td>
<td>Storage: -40°C to +70°C (-40°F to +158°F)</td>
</tr>
<tr>
<td><strong>WATER</strong></td>
<td>Submersible to 1 meter for 30 minutes, IP67,</td>
</tr>
<tr>
<td></td>
<td>MIL-STD 810F, Method 512.4, Procedure 1</td>
</tr>
<tr>
<td><strong>DROP</strong></td>
<td>1.22 m (4.0 ft.) onto concrete</td>
</tr>
<tr>
<td><strong>SAND AND DUST</strong></td>
<td>Sealed against dust, IP67, MIL-STD 810F,</td>
</tr>
<tr>
<td></td>
<td>Method 510.4, Procedures I and II</td>
</tr>
<tr>
<td><strong>VIBRATION</strong></td>
<td>Mil-STD 810F Method 514.5</td>
</tr>
<tr>
<td><strong>ALTITUDE</strong></td>
<td>To 4572 m (15,000 ft) at a nominal temperature</td>
</tr>
<tr>
<td></td>
<td>of +23°C (+73°F) Mil-STD 810F Method 500.4,</td>
</tr>
<tr>
<td></td>
<td>Procedures I, II, &amp; III</td>
</tr>
<tr>
<td><strong>EMI</strong></td>
<td>Meets FCC class B requirements</td>
</tr>
</tbody>
</table>

Safe Use of Your Unit

Carrying the unit

Due to radio frequency emissions, it is unsafe to operate the radio with the unit in a holster, dangling from a lanyard, or with any method that keeps the powered unit in very close proximity to the head or torso. For safe operation, carry the unit in your hand with the antennas located at least 20 cm (~8 inches) from the head or torso. See the following illustration for the correct and incorrect way to operate the unit.

![Correct and Incorrect Methods]

Correct

Incorrect
Repair
Do not attempt to dismantle the unit for repair. There are no user-serviceable parts inside. For service, use the contact details listed on the cover of this manual or your local dealer.

Battery safety
- Use only the battery supplied with your unit to power the unit. Use of other power sources could damage the unit, void your warranty and pose safety hazards.
- Caution: Do not attempt to disassemble the battery pack. There are no user serviceable parts in the battery pack. If it is defective return it to the manufacturer for service. Disassembly or modification of the pack could pose safety hazards of burn, fire and exposure to harmful chemicals.
- Handle a damaged or leaking battery with extreme care. If the electrolyte comes in contact with your skin, wash the exposed area with soap and water. If it comes in contact with the eye, flush the eye with water for 15 minutes and seek medical attention.
- Lithium Ion batteries are classified by the U.S. federal government as non-hazardous waste and are safe for disposal in the normal municipal waste stream. These batteries, however, do contain recyclable materials and are accepted for recycling.

Environmental hazards
The unit contains no mercury or cadmium.

AC charger safety
- Use only AC and vehicle chargers intended for the unit. Other external power sources may damage your product and may void the warranty.
  - Make certain that the input voltage on the charger matches the voltage in your location.
  - Make certain that the charger has prongs compatible with your outlets.
- AC chargers are designed for indoor use only. Avoid using the AC charger in wet areas.
- Unplug the AC charger from power when not in use.
- Do not short the output connector.
Troubleshooting and FAQ’s

How do I delete files?
Open File Explorer and browse to the file to be deleted. Use the stylus to touch and hold on the file, and then choose Delete from the menu that appears.

How can I enable caps lock?
Press Fn key (to the left of the “A” button), and then the up arrow key (to the right of the “D” button) to toggle caps lock.

Where is the Recycle Bin?
Unlike desktop PCs, the Windows Mobile operating system does not support a Recycle Bin. Once you delete a file, it is gone for good, so be very careful.

Is there anything I can do to make the display more viewable?
The default backlight brightness is set to about 65 percent of the maximum brightness. Choose Start / Settings / System / Backlight / Brightness, and adjust the slider to increase display brightness; however, doing this will reduce battery life. Also, confirm that you have one – and only one! – screen protector in place.

How can I tell how much memory is available?
Choose Start / Settings / System / Memory to view available free storage and program memory. As an example here, 93 MB of program memory is available for applications and 466 MB of storage is available for files.

If a CF or SD memory card is installed, tap Storage Card to view available memory. If there is more than one card installed, tap on the dropdown arrow to select the different cards.
When I work outside in the sunshine with sunglasses, the screen is very dark and hard to see. What can I do?

If your sunglasses are polarized, they may be polarized at an angle incompatible with the display. Try using non-polarized sunglasses or sunglasses that have a different polarization orientation.

I am worried that my battery isn’t performing as well as it should. Is there any way that I can test it to see whether it’s ok?

The operating system includes a Battery Logger utility to help evaluate battery performance. To run a battery log, configure the unit to never go to sleep (Start / Settings / System / Power / Advanced and uncheck the box under On battery power). Tap OK. Run the Battery Logger utility (Start / Programs / Battery Logger). Enter a file name and file location (or use the default), and tap Save. This utility creates a file that records the battery voltage at intervals. Connect the AC charger to the unit and charge the unit fully (~4.5 hours). Disconnect external power and allow the program to run until the battery is exhausted and the unit shuts down. Reapply AC power and reset the unit to close the power logging utility. Copy the file to the PC, and then open it in any text editor. Check the time of the first and last entry in the file to determine how many hours elapsed before the unit turned off to preserve memory. A healthy battery should run about 30 hours if the backlight is off.

It is critically important that my battery doesn’t fail during a job. Do you have any suggestions?

Consider carrying a fully charged spare battery in the field. The unit is designed so that battery replacement can be easily done.

My unit won’t communicate with my PC over an ActiveSync USB connection.

Make sure that there aren’t any open applications running on the unit, which may be interfering with communication. One way to immediately close all open applications is to perform a reset (See the section on Power Button Features).
Tap Start / Programs / ActiveSync / Menu / Connections.
Confirm Synchronize all PCs using this connection is checked,
and USB is selected from the dropdown list.

Try disabling any personal firewall software running on your PC.
ActiveSync needs certain TCP/IP ports to be open.

**How can I see file extensions or file attributes?**

The File Explorer included in the Windows Mobile program does
not have as many features as the Windows Explorer program on a
desktop PC. There is no support for viewing file extensions or
attributes from within File Explorer.

There are two ways to get around this limitation. You can connect
the unit over ActiveSync and browse from the PC to view file
extensions and attributes. (Refer to the Communication section for
ActiveSync details.) Alternatively, third-party file management
programs are available for Windows Mobile devices that may
support viewing file extensions, file attributes, zip archives, and
more. Some third-party programs may also support a Recycle Bin
and other useful file management features.

**Can I work with Microsoft Office files in Word Mobile and
Excel Mobile?**

Microsoft Word Mobile and Excel Mobile are trimmed down
versions of the Microsoft Word and Excel PC applications. Office
Mobile applications allow you to view simple documents and to
make simple changes on your unit. However, Word Mobile and
Excel Mobile do not support all of the formatting and other features
(such as macros) that are supported by the PC applications.

If you use ActiveSync to transfer .doc or .xls files from the PC to
the unit, these files will automatically be converted to .pwd (Pocket
Word) or .pxl (Pocket Excel) files. If you then copy the .pwd or .pxl
files back to the desktop, they will be converted back to .doc or .xls
files, but some formatting and other attributes may be lost.
Can I use my USB memory stick (or mouse, keyboard, cell phone or other USB device) with my unit?
Memory sticks and many other USB devices will work. Other USB devices may require special drivers that must come from the device manufacturer. Check with the device manufacturer to see if the device is supported under Microsoft Windows Mobile Version 5.0 software for Pocket PCs.

Can I use my SDIO device with my unit?
SDIO devices will work as long as they are supported with the proper drivers. Check with the device manufacturer to see if the device is supported under Microsoft Windows Mobile Version 5.0 software for Pocket PCs.
Regulatory Information

U.S.A.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Canada
This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of the Canadian Department of Communications.

Le présent appareil numérique n’émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de Classe B prescrites dans le règlement sur le brouillage radioélectrique édicté par le Ministère des Communications du Canada.
Declaration of Conformity

Europe
According to ISO / IEC Guide 22 and EN 450 14

Manufacturer’s Name: Tripod Data Systems, Inc.
Manufacturer’s Address: 345 SW Avery Ave,
Corvallis, OR 97333 USA

Declares, under our sole responsibility, that the product:

Product Name: Field Data Collector
Model Number: Ranger X
Product Options: ALL

conforms to the following Product Specifications:

Safety: EN60950-1:2001
EN 61000-3-2, 1995+A1+A2: 1998
EN 61000-3-2:2000 EN 61000-3-3:1995

R&TTE Directive 1999/5/EC:
EN 300 328 V1.6.1
EN 301 489-1 V1.4.1
EN 301 489-17 V1.2.1

Supplementary Information:
In addition to meeting the above EMC requirements during system test, the AC Charger provided with this product has been certified to IEC 60950 +A1, A2, A3, A4, A11.
* Product is battery powered.

Corvallis, OR USA

CAUTION:

Only approved accessories may be used with this equipment. In general, all cables must be high quality, shielded, correctly terminated, and normally restricted to two meters in length. AC chargers approved for this product employ special provisions to avoid radio interference and should not be altered or substituted.

Unapproved modifications or operations beyond or in conflict with these instructions for use may void authorization by the authorities to operate the equipment.